

FOCUS ON QUALITY

HQM ONE includes an increased focus on improving built quality of new homes and reducing the performance gap.

The HQM scheme has been developed with the consumer at its heart. The proposed changes recognise best practice, and provide consistent mechanism to carry out quality checks throughout the home's development to help deliver a product that meets the expectation of the occupier.

Read more about it [here](#)

1

STAR RATINGS

Star ratings start from 3 and increase in increments of 0.5



The proposed ratings capture the benefits of using 5 point rating system while ensuring the relative value of HQM certification (particularly lower levels) is accurately reflected so developers can clearly differentiate their product to consumers. Read more about it [here](#)

2

MINIMUM REQUIREMENTS

New minimum requirements have been introduced in 9 issues.

Indicator backstops have been introduced for all 3 indicators. These define set number of credits within key issues that need to be achieved.

Minimum requirements are designed to ensure HQM certified homes achieve a minimum baseline level of quality that goes beyond current regulatory.

3

SCHEME STRUCTURE

HQM ONE includes 36 issues (35 in Beta) under 3 sections

Our Surroundings, My Home and Delivery (previously knowledge sharing)

17 issues have undergone significant changes i.e. include new or substantially amended criteria , benchmarks etc.

3 issues include brand new content:

- Impact on local air quality
- Project preparation
- Responsible construction

See [interactive Infographic](#)

4

SCOTLAND & WALES MANUAL

HQM ONE includes country specific criteria for Scotland and Wales.

The proposed technical content for these regions ensure that criteria are relevant to the country of assessment and where required take into account country specific variants in terms of regulations and standards. Separate country-specific benchmarks have been developed where required.

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